

CONTRA COSTA REENTRY NETWORK

A PROGRAM OF HEALTHRIGHT 360

Thursday, April 13, 2017



Contra Costa Reentry Network

Our Vision: To establish a successful and sustainable collaborative system of reentry services that integrates public, private, and community-based resources and creates new pathways for healing and stability for returning residents.

Our Mission: To assist returning residents as they reintegrate back into the community by providing them with system navigation and holistic linkages to peer mentoring, educational and vocational opportunities, employment support, housing, mental health and SUD treatment, and family and community reunification.

We believe this approach will ultimately reduce recidivism and improve the quality of life for returning residents, their families, and their communities.



Contra Costa Reentry Network

Guiding Principles

1. We *value returning residents* and *ensure they are reintegrated and restored* into community.
2. We *support highly trained community volunteer mentor/navigators* who connect with returning residents and increase their access to needed services.
3. We *facilitate and invest in collaboration that is real and meets the needs of returning residents and the community*. Genuine, *effective collaboration is critical and requires interlocking responsibilities*.
4. We *foster accountability and personal responsibility for returning residents* in getting back on the path to a healthy, law-abiding, and productive life.
5. We *hold agencies, service providers, and community volunteers accountable for their actions* and *help them work collaboratively to improve their services to returning residents*.
6. We *build upon community assets* by utilizing existing resources efficiently, *connecting multiple services seamlessly*; providing training to *build capacity*; *measuring performance to ensure impact*; and *fostering community ownership* and commitment to ensure sustainability.
7. We recognize that *reentry begins at incarceration and ends when the returning resident has been successfully reintegrated* and restored in his or her community.

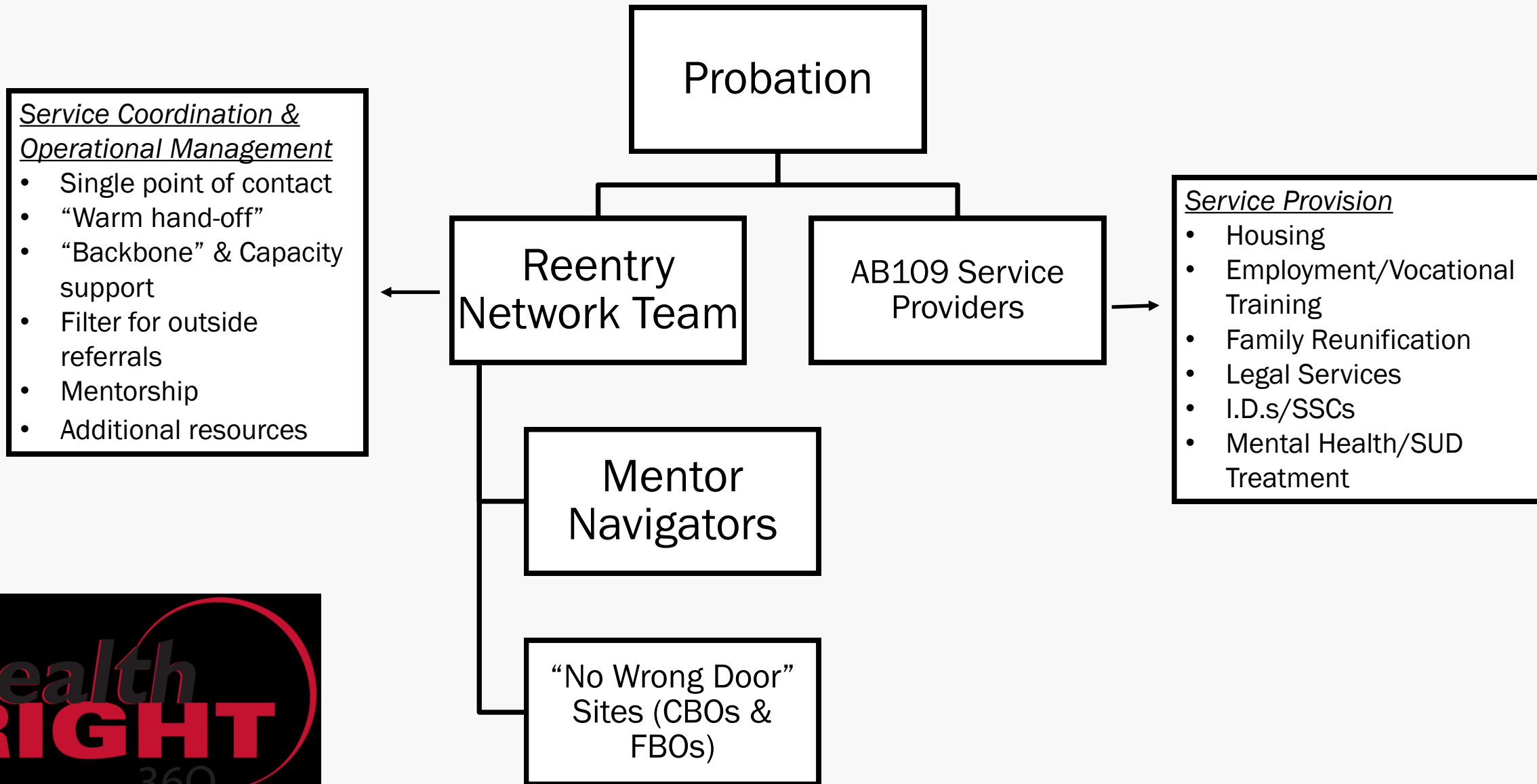


Background on the Network

- In February 2014, the BOS approved the Plan for an East & Central Networked System of Services for Returning Citizens (prepared by Emerald HPC) which established the Network.
- Network began operating in FY 14-15 and FY 15-16, and consisted of the following major components:
 - *Network Management Team: Network Manager & 3 FOCs (Central, Pittsburg/Bay Point, Antioch/Far East)*
 - *Network Service Providers & Partners: contracted CBOs and County agencies agreed to implement strategies and integrate services across regions*
 - *Mentor/Navigator program & “No Wrong Door” Sites*
- For FY 16-17, County suspended the Network Management Team and issued RFP for an agency to manage the Reentry Network



Reentry Network: System Structure



AB 109 Service Providers

Employment & Job Preparation

- **Goodwill Industries**: Provides transitional employment and job readiness support in East & Central.
- **Rubicon – Antioch**: Provides job readiness and barrier removal services in East.
- **Fast Eddie's**: Provides Automotive Vocational Training, Post-Release. Based in Oakley.

Housing

- **SHELTER Inc.**: Provides transitional housing in a SLE for a minimum of 3-6mos. Countywide.
- **Mz. Shirleyz Transitional**: Provides transitional housing in a sober living environment for a minimum of 6 mos. Based in Antioch.

Pre & Post-Release Education/Employ Prep

- **Men & Women of Purpose**: Provides Employment & Education documentation retrieval assistance for men. Based in Richmond.
- **Reach Fellowship**: Provides Employment & Education documentation retrieval assistance for women. Based in Antioch.

Legal Aid

- **Bay Area Legal**: Provides an array of civil legal services. Based in Richmond.

Family/Community Reunification

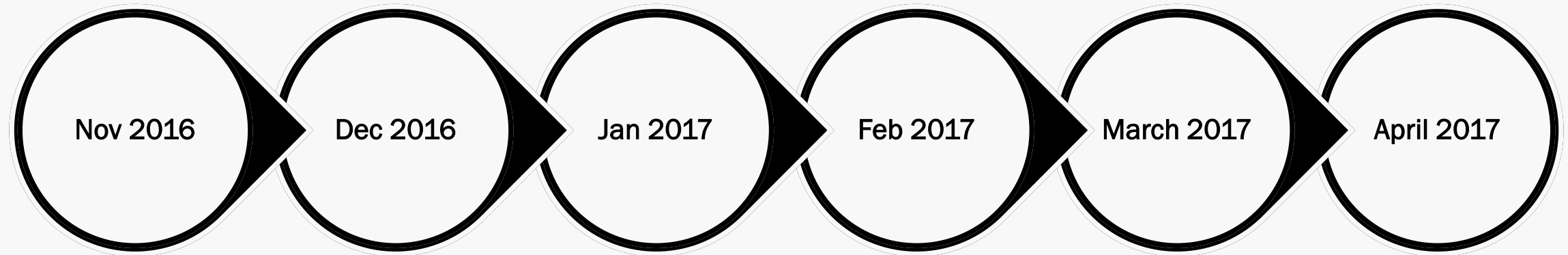
- **Center for Human Development**: Provides Family & Community Reunification, both Pre and Post Release. Based in Concord.



List of “No Wrong Doors”

1. Antioch Police Department
2. Contra Costa County EHSD America's Job Centers Of CA
 - *Antioch, Brentwood, Concord*
3. Goodwill Industries of the Greater East Bay
 - *Concord, Pleasant Hill, Oakley, Pittsburg, Antioch, Brentwood*
4. Reach Fellowship - Antioch
5. Rubicon Programs - East
6. Victory Outreach of Antioch
7. Center for Human Development
8. Concord Police Department
9. John F. Kennedy University Community Counseling Center, Concord
10. Rainbow Community Center, Concord
11. The Creek Covenant Church, Walnut Creek
12. Trinity Center, Walnut Creek
13. Community Presbyterian Church of Pittsburg
14. First Baptist Church of Pittsburg
15. Pittsburg Police Department
16. Pittsburg United Methodist Church
17. Spark Point, Bay Point
18. St. John's Lutheran Church, Antioch





- HealthRIGHT 360 awarded contract for Network Management Services

- Network Manager hired
- Hiring for remaining staff begins
- Outreach to providers and partners

- Opened new office in Antioch
- Admin Coordinator hired
- Contracted w/ Emerald HPC Consulting for System Manual development

- 2 FOCs hired
- Staff trainings
- Outreach to previous MNs
- Surveyed partners

- Hosted Network Collaborative Meeting – 3/7
- Individual meetings w/ county partners
- 1st MN meeting
- FOCs begin receiving referrals & working with participants

- Developing and implementing internal processes
- Final FOC candidate, likely hire by end of April
- Finalize MOUs with NWDs
- Jail clearances for staff/MNs & MN-Mentee matches



Contra Costa Reentry Network Team

Patrice Guillory – Network Manager

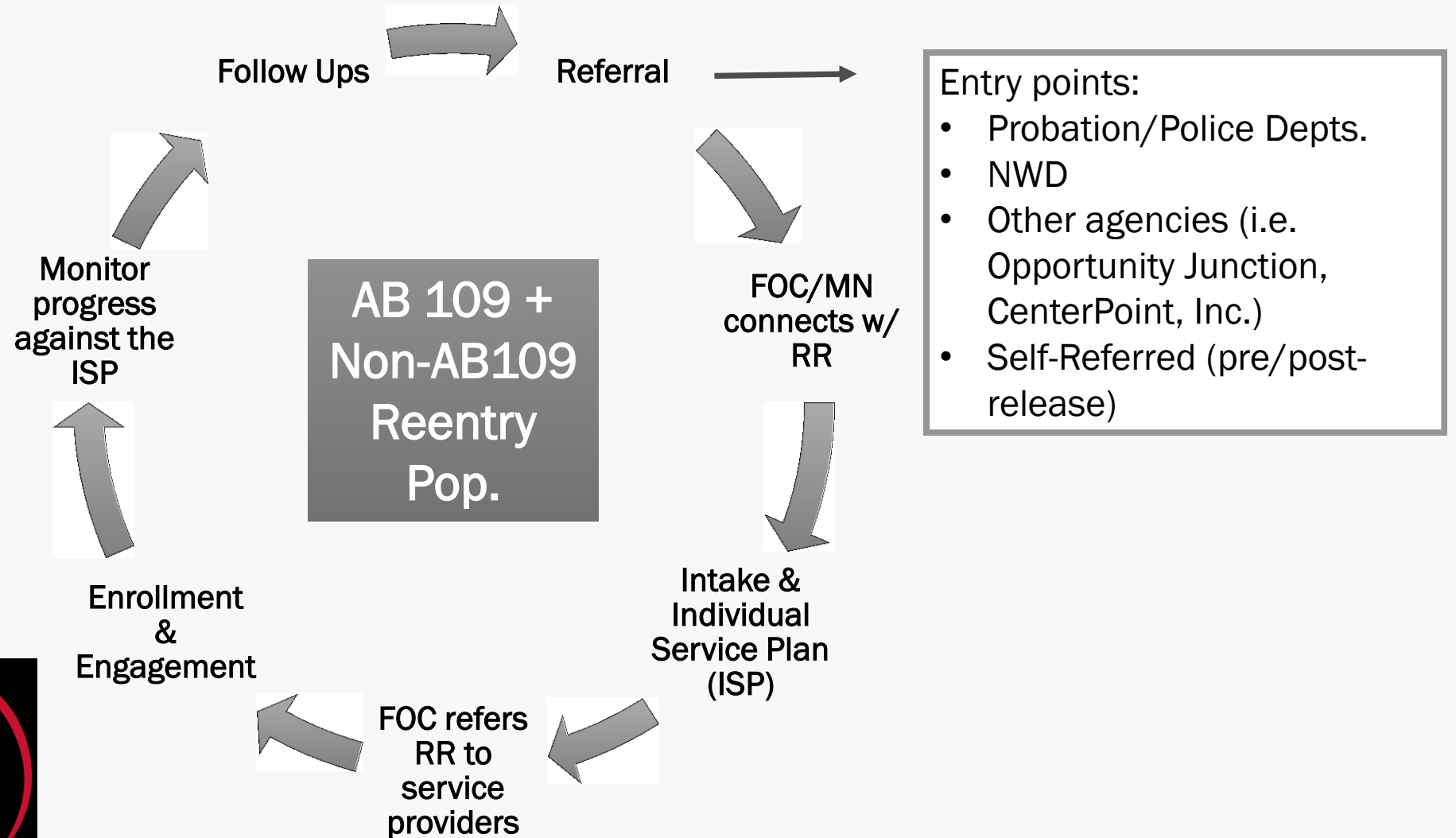
Ronell Ellis – Field Operations
Coordinator

Michael Pitts – Field Operations
Coordinator

Edina Rahmanovic – Administrative
Coordinator



How We Work with Participants



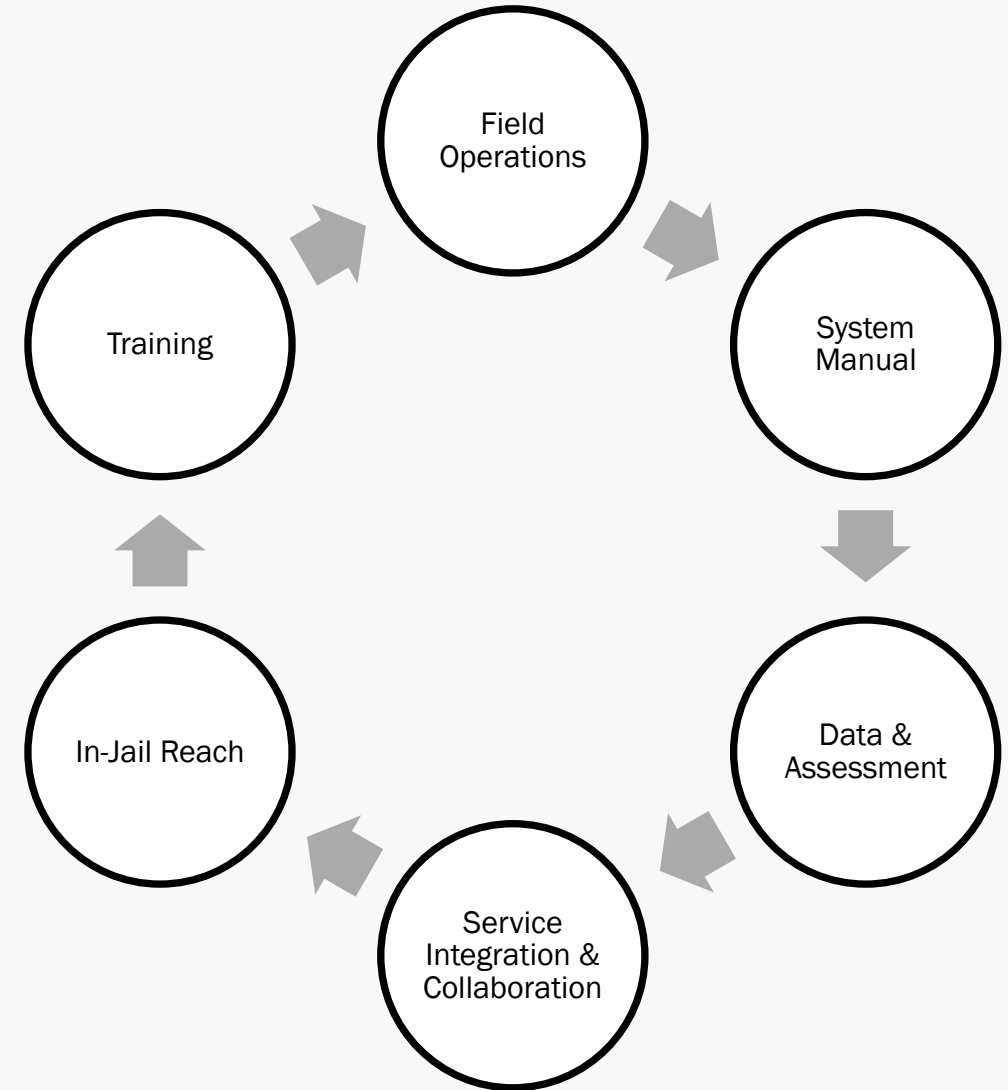
Jump Starting the “Network” – Looking Ahead

NEXT STEPS



Jump Starting the “Network” – Looking Ahead

Over the next several months, the Network Team will focus on these six priority areas.



Jump Starting the “Network” – Looking Ahead

FIELD OPERATIONS



FOC reassignments

- No longer region specific
- Primary point of contact for field support



Mentor/Navigator Program Development

- Role & procedures for MNs
- Pre & post release assignments



Reengaging NWDs

- Updated MOUs
- Identifying new sites

Jump Starting the “Network” – Looking Ahead

IN-JAIL REACH

- Reentry Network is committed to begin engagement and orientation of participants on the services that are available to them as early as possible, preferably during pre-release



- Resume monthly jail presentations with providers
- Embedding information related to the Reentry Network in CCCOE's reentry curriculum
- Monthly newsletter for returnees in CoCo County detention facilities
- Recruiting and training Mentor-Navigators for pre-release assignments
- Coordinate and provide capacity support to our pre-release liaison service providers for enhanced connections to employment and education opportunities



Jump Starting the “Network” – Looking Ahead

SYSTEM MANUAL

- HR360/Network is partnering with Emerald HPC to develop the Network System Manual and Operational Plan



Detail procedures and protocols for all partners

Revisiting original strategies and agreements

Operationalizing elements of work overtime

Gather feedback from YOU!

Expected completion in June

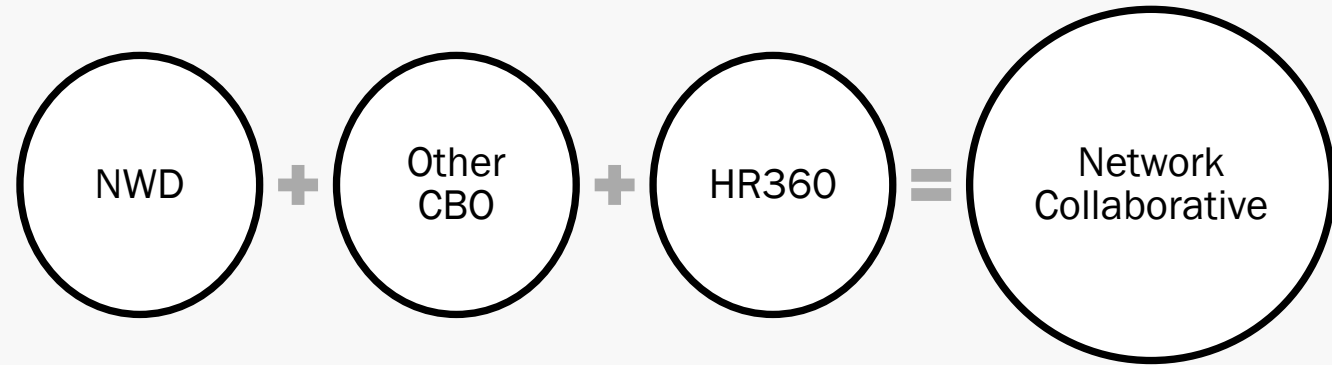
Jump Starting the “Network” – Looking Ahead

SERVICE INTEGRATION & COLLABORATION

- The Network will identify and make available wraparound support services for Network participants by leveraging resources outside of existing Network services



I. Leveraging Resources



II. Improve Communication & Collaboration

- Begin monthly meetings with partners to address operational issues, gather feedback, discuss cases, and other critical matters involving the Network
- Identify other modes and processes for enhancing communication

Jump Starting the “Network” – Looking Ahead

DATA & ASSESSMENT



Data System

Network providers moving to a new data system

- HMIS ServicePoint system is scheduled to transition to CLARITY by mid-summer 2017
- Working with County Health, Housing, and Homeless (H3) and the ORJ to determine the best way to move forward while keeping the needs of Network partners and providers in mind

Assessment & Evaluation

Establishing Network goals & outcomes

- Network Team will develop a set of outcomes and indicators to measure progress toward outcomes for participants
- Network Team will develop a set of measures to evaluate the performance and operations of the collaboration
- Soliciting feedback from our Network partners including ORJ & RSC in order to further align service provision and coordination across the County

Jump Starting the “Network” – Looking Ahead

TRAININGS

- The Reentry Network is committed to providing opportunities to increase the capacity and expertise of our partners and constituents



- Solicit training specialists to provide professional development opportunities for our core partners
- Release a calendar for upcoming trainings focused on cultural competence, gender responsiveness, and motivational interviewing
- The Network is also committed to fostering a community of learning and best practice sharing among partners

FY 17-18 Funding Recommendations

CAB allocation to Network -
\$120K

\$75k – Mentor/Peer Support Specialist (1 FTE)
\$20k – Pre-Release Employment/Education Liaison Svr (*provision of E/E prep & women's services pre/post release*)
\$25k – Data sharing & system integration

CAB allocation to RSC & Network
- \$15K

- Developing 2 monthly newsletters:

1. Direct messaging to individuals currently incarcerated
2. Direct communications to partners and stakeholders (one reentry system voice)

- Hiring a consultant for newsletter production and editorial assistance, and printing costs.



Q & A



CONTACT US!

REENTRY NETWORK TEAM	CONTACT INFO
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